

COVID 19 ESSENTIAL CONDITIONS

In addition to our standard terms and conditions some additional special conditions will apply this season.

YOU MUST:

1. Only book a private trip for up to 12 members of no more than 1 household group or bubble.
2. Ensure your household group do not attend your trip if any of you display COVID 19 symptoms. Please notify us immediately and follow Government Guidelines as soon as you are aware your household group cannot attend our trip. The main symptoms of COVID 19 include:
 - A temperature – meaning you feel hot to touch on your chest or your back.
 - A new continuous cough – this means coughing a lot for more than an hour, or 3 or more coughing episodes in 24 hours. If you usually have a cough, it may be worse than usual.
 - A loss or change to your sense of smell or taste – this means you have noticed you cannot taste or smell anything, or things smell or taste different to normal.
3. Bring your own face coverings and wear them before during and after your trip. Any person not wearing a face covering will be excluded from the trip.
4. Bring your own weatherproof clothing. We will not be able to supply you with any kit other than your life jacket.
5. Sanitize your hands thoroughly before, during and after your trip with the sanitizer provided by our crew.
6. Not bring your printed booking sheet. Crew will check you in verbally on arrival from a safe distance.
7. Confirm the requested details of each group member during the booking process and tick the box to confirm each group members agreement with these conditions.

WE WILL:

1. Check you in on arrival and carry out a safety briefing from a safe distance, including how to don your life jacket and board the boat safely in line with social distancing.
2. Fully sanitize life jackets before each trip.
3. Fully sanitize our boat, paying attention to frequently touched areas at the start of each day, after each trip, and at the end of the day.
4. Wear face coverings all the time.
5. Sanitize hands before, during and after each trip.
6. Guide you safely along the pontoon managing social distancing between yourselves and other users.